Spanish for the Dental Professional

Presenter: Anita Nadal, MLA

Audience: Open to All

Format: Lecture, Small Group Discussion, Skill Demonstration, Simulated Patient, Mentoring/Coaching

Cost: $249 Early Registration; $275 Regular Registration – materials and lunch included

Credits: 3.00 CEUs Lecture, 3.00 CEUs Participation

Time: 8:00 AM – 3:00 PM

Description: Do you have the ability to treat a patient without confusion, frustration and discomfort? What if that patient only speaks Spanish? Even if a person has a limited understanding of Spanish, some basic words will prove to be very valuable tools during the initial greeting of a patient, recording the patient's history, assessing the patient's overall health and oral health, and discussing any kind of dental procedure. This introductory course is designed for members of the dental team who wish to learn Spanish so they may interact and effectively treat Spanish-only speaking patients. Additionally, exercises in dental procedures and equipment vocabulary will occur in a clinical setting which is ideal for role-play between dental professional and patient. This is an introduction for beginners on the everyday application of basic Spanish grammar, pronunciation, vocabulary and phrases used in a dental office. No prior Spanish knowledge is required. Attendees will receive a course binder and Power Spanish Access Card and audio CDs.

Educational Objectives: Upon completion of the course, participants should be able to:

• Learn and understand basic grammar and Spanish terminology commonly used in the dental office.
• Understand and converse in basic phrases with patients.
• Understand the various language barriers that may occur with Hispanic patients and their effect on the dental practice.
• Develop an awareness, appreciation, and acceptance of the basic cultural differences between American (United States) and Hispanic/Latino (i.e., Mexican, Puerto Rican) cultures.
• Conduct a complete patient interaction in Spanish.

Overview of Oral Medicine - Oral Mucosal Lesions, Orofacial Pain and Dry Mouth Essentials: Clinical Pearls for Dental Practice

Presenters: Jaisri R. Thoppay, DDS, MBA, MS

Audience: Open to All

Format: Lecture, Case Presentation, Question & Answer Session

Cost: $169 Early Registration; $195 Regular Registration

Credits: 4.00 CEUs Lecture

Time: 8:00 AM – 12:15 PM

Description: This multi-topic presentation is designed to bring current evidence to practicing dentist and their team on three distinct critical areas of oral health essentials. The purpose is to provide practical toolkits to enable any provider to more confidently recognize patients who present with conditions that are much more common in today’s Oral Health practice- Oral Mucosal lesions, Orofacial pain and dry mouth.
We will begin by reviewing the diagnosis and management of common, but not so common oral lesions. Then the mystery of non-odontogenic orofacial pain will be unraveled including a discussion on the diagnosis and management of Temporomandibular Disorders and Orofacial Pain. Our time together will conclude with a discussion on dry mouth strategies for diagnosis and management.

Educational Objectives: Upon completion of the course, participants should be able to:
- Identify important oral and cutaneous lesions and disorders.
- Establish a strategy for differential diagnoses.
- Selecting the most appropriate treatment approaches for a wide variety of orofacial lesions.
- Identify and understand non-odontogenic pain.
- Develop a team approach and avoid medicolegal issues.
- Understand how to diagnose dry mouth and talk to patients about the condition.
- Know consequences of dry mouth from patient perspective.
- Know the available treatments for dry mouth and how to administer them.
- Discuss the management of dry mouth using saliva stimulants, substitutes, and oral lubricants.

Improved Patient Care through Lawsuit Protection and Prevention
Presenter: Larry Oxenham, Author and Senior Advisor
Audience: Dentists, Specialists
Format: Lecture
Cost: $99 Early Registration; $125 Regular Registration
Credits: 2.00 CEUs Lecture
Time: 8:00 AM – 10:15 AM

Description: This course teaches proven and effective strategies to prevent and protect against lawsuits, allowing you the peace of mind necessary to focus on improved patient care. By the end of the presentation you will know how to: 1) Protect 100% of your assets from lawsuits. You will learn how to make yourself so unattractive to a plaintiff attorney that they will never pursue a lawsuit against you. 2) Reduce liability insurance cost and protect your practice, property, and personal assets in the event of a judgment in excess of liability insurance or exclusion in a policy. 3) Avoid the most common mistakes made by dentists and their advisors. It takes a lifetime to accumulate your assets, take the time to protect them.

Educational Objectives: Upon completion of the course, participants should be able to:
- Maintain focus on improved patient care, rather than lawsuit defense.
- Structure your dental practice for lawsuit protection and prevention.
- Implement legal structures that will reduce liability insurance costs.

The Secret to Power, Precision and Prevention: Advanced Reinforced Periodontal Scaling Techniques
Presenter: Diane Millar, RDH, MA
Audience: Dental Hygienists
Format: Lecture, Simulated Patient
Cost: $119 Early Registration; $145 Regular Registration
Credits: 1.5 CEUs Lecture; 1.5 CEUs Participation – both sessions limited to 24 participants
Time: Two sessions offered 8:00 AM – 11:15 AM and 12:30 PM – 3:30 PM

Description: This course will provide a hands-on scaling experience designed to enhance scaling efficacy and proper ergonomics to help prevent work related pain, musculoskeletal injuries and disability. Through video clips and hands-on participation using instruments with wider handles, attendees will learn scaling techniques in every quadrant on a typodont model attached to a portable simulation unit.
Educational Objectives: Upon completion of the course, participants should be able to:
• Demonstrate advanced instrumentation techniques, ideal fulcrum rests and proper ergonomics while scaling.
• Understand the importance of using the larger muscle groups while scaling to enhance ergonomic efficacy.
• Identify ideal postural strategies while scaling, which can help prevent career-ending injuries.
• Demonstrate ergonomically protective scaling techniques on a typodont attached to a portable simulation unit.

Dental Billing and Insurance: Navigating the Business of Dental Coding and Reimbursement
Presenter: James Parris, MBA
Audience: Open to All
Format: Lecture, Case Presentation, Question and Answer Session
Cost: $99 Early Registration; $125 Regular Registration
Credits: 2.00 CEUs Lecture
Time: 10:15 AM – 12:15 PM

Description: Dental coding and reimbursement - for many, these are the headaches of dentistry. Providers offer quality care, but feel that they are reimbursed unfairly by payers. With the popularity of PPO dental plans on the rise, rates seem to continue to drop as costs increase. This course will explore the background of dental reimbursement, and will cover billing and coding practices that will help maximize revenue. It will also explore the ethics of coding and billing, and help ensure both legal and ethical practices.

Educational Objectives: Upon completion of the course, participants should be able to:
• Identify unique nature of dental insurance vs. other forms of insurance (health and otherwise).
• Understand the history of programs such as Medicaid, Medicare, and the Affordable Care Act.
• Reinforce basic understanding of dental coding practices.
• Identify coding techniques to maximize reimbursement for procedures.
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• Understand the terms of contracts between dental providers and insurance payers.
• Learn the business model of insurance companies.
• Understand revenue cycle differences when using USPS, EDI, and real-time claiming.
• Understand ethics of dental billing and insurance practices.

Fabrication of Provisional Crowns and Bridges
Presenter: Lori Turner, CDA, BS
Audience: Experienced Dental Assistants (not appropriate for inexperienced Dental Assistants, Hygienists or Office Staff)
Format: Lecture, Skill Demonstration, Laboratory Session
Cost: $169 Early Registration; $195 Regular Registration
Credits: 2.0 CEUs Lecture; 2.0 CEUs Participation
Time: 12:30 PM – 4:30 PM

Description: This course is designed to deliver didactic information and enhance practical skills related to fabricating functional and esthetic provisionals. Participants will be engaged in a case based lecture, followed by a hands-on simulation lab in which each individual will demonstrate the skills learned. The patient case is fictitious and is used to demonstrate a scenario in which multiple methods of provisional fabrication are employed. Material covered during the lecture will include single-unit provisional crowns (Acrylic and Bisacryl), relining polycarbonate crowns, and three-unit provisional bridges (including traditional and bullet-shaped pontics). Simulation lab activity will allow participants to make a single-unit provisional crown and a three-unit provisional bridge. Provisional crown cementation and cement removal will also be discussed during the lecture, and then demonstrated by participants in the lab activity. This is a condensed course and requires
participants to be experienced dental assistants with sufficient training in impression taking, dental materials, and use of low speed handpieces (extraorally). Due to the hand skills and knowledgebase required, this course is not appropriate for inexperienced dental assistants, hygienists, or office staff.

**Educational Objectives:** Upon completion of the course, participants should be able to:
- Understand the theoretical knowledge required to fabricate a variety of provisional crowns and bridges.
- Develop mechanical skills necessary for fabricating provisionals (focus will be placed on safety and efficiency).
- Recognize the appropriate dental materials and instruments needed for various methods of provisional fabrication.
- Demonstrate skills by completing the following tasks: fabricate a single-unit provisional crown and a three-unit provisional bridge; cement provisionals with temporary cement and remove excess cement.